

Bureau of Health Care Quality and Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>NVS4981HHA</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED  <b>08/27/2010</b>
NAME OF PROVIDER OR SUPPLIER  <b>UNITED HOME HEALTH CARE, LLC</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>3017 W CHARLESTON BLVD STE 20 LAS VEGAS, NV 89109</b>		
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H 00	<p><b>INITIAL COMMENTS</b></p> <p>This Statement of Deficiencies was generated as a result of a Focus State Licensure survey conducted in your facility on 8/23/10 and finalized on 8/25/10. This survey was generated in accordance with Nevada Administrative Code, Chapter 449, Home Health Agencies.</p> <p>A Plan of Correction (POC) must be submitted. The POC must relate to the care of all patients and prevent such occurrences in the future. The intended completion dates and the mechanism(s) established to assure ongoing compliance must be included.</p> <p>The number of unduplicated admissions for the past twelve months was 237. Twelve patient records were reviewed. Fourteen employee records were reviewed. Two home visits were conducted.</p> <p>The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state or local laws.</p> <p>The following deficiencies were identified:</p>	H 00		
H139	<p>449.776 Director of Professional Services</p> <p>2. The director of professional services shall:</p> <p>(a) Direct, supervise and coordinate the skilled nursing services and other therapeutic services provided by the agency.</p> <p>(b) Develop and revise written objectives for the care of the patients, policies and procedure manuals.</p> <p>(c) Assist in the development of descriptions</p>	H139		

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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H139	Continued From page 1  of jobs. (d) Assist in the recruitment and selection of personnel. (e) Recommend to the administrator the number and levels of members of the nursing staff. (f) Plan and conduct orientations and continuing education for members of the staff engaged in the care of patients. (g) Evaluate the performance of the nursing staff. (h) Assist in planning and budgeting for the provision of services. (i) Assist in establishing criteria for the admission and discharge of patients. This Regulation is not met as evidenced by: Based on record review and interview, the agency failed to ensure they documented the continuing education provided to 5 of 5 Certified Nurse Assistants, (Employee #1, #6, #9, #10 and #12). Also the agency failed to ensure that 3 of 3 employees who were eligible for an annual performance appraisal received one, (Employee #8, #13 and #14).  Severity: 2 Scope: 3	H139			
H147	449.782 Personnel Policies  A home health agency shall establish written policies concerning the qualification, responsibilities and conditions of employment for each type of personnel, including licensure if required by law. The written policies must be reviewed as needed and made available to the members of the staff and the advisory groups. The personnel policies must provide for: 1. Wage and hour policies; This Regulation is not met as evidenced by: Based on record review and interview, the agency	H147			

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H147	Continued From page 2  failed to establish a written policy concerning employees' wages for all 14 employee files reviewed.  Severity: 1      Scope: 3	H147			
H148	449.782 Personnel Policies  A home health agency shall establish written policies concerning the qualification, responsibilities and conditions of employment for each type of personnel, including licensure if required by law. The written policies must be reviewed as needed and made available to the members of the staff and the advisory groups. The personnel policies must provide for: 2. Eligibility for vacation, sick leave and other fringe benefits; This Regulation is not met as evidenced by: Based on record review and interview, the agency failed to establish written policies concerning employees eligibility for vacation, sick leave, and other fringe benefits.  Severity: 1      Scope: 3	H148			
H154	449.782 Personnel Policies  A home health agency shall establish written policies concerning the qualification, responsibilities and conditions of employment for each type of personnel, including licensure if required by law. The written policies must be reviewed as needed and made available to the members of the staff and the advisory groups. The personnel policies must provide for: 8. A health record to be on file with hte agency which must comply with the "CDC Guideline for Isolation Precautions in Hospitals," February 1,	H154			

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H154	<p>Continued From page 3</p> <p>1996, edition, which the state board of health hereby adopts by reference. A copy of the publication may be obtained from the National Technical Information Service of the Centers for Disease Control and Prevention Research Department, 5285 Port Royal Road, Springfield, Virginia 22161, for the price of \$23.50.</p> <p>This Regulation is not met as evidenced by: NAC 441A.375 is hereby amended to read as follows: 441A.375</p> <p>2. A medical facility, a facility for the dependent or a home for individual residential care shall maintain surveillance of employees of the facility or home for tuberculosis and tuberculosis infection. The surveillance of employees must be conducted in accordance with the recommendations of the Centers for Disease Control and Prevention for preventing the transmission of tuberculosis in facilities providing health care set forth in the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200.</p> <p>3. Before initial employment, a person employed in a medical facility, a facility for the dependent or a home for individual residential care shall have a:</p> <p>(a) Physical examination or certification from a licensed physician that the person is in a state of good health, is free from active tuberculosis and any other communicable disease in a contagious stage; and</p> <p>(b) Tuberculosis screening test within the preceding 12 months, including persons with a history of bacillus Calmette-Guerin (BCG) vaccination.</p> <p>If the employee has only completed the first step of a 2-step Mantoux tuberculin skin test within the preceding 12 months, then the second step of the</p>	H154			

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H154	<p>Continued From page 4</p> <p>2-step Mantoux tuberculin skin test or other single-step tuberculosis screening test must be administered. A single annual tuberculosis screening test must be administered thereafter, unless the medical director of the facility or his designee or another licensed physician determines that the risk of exposure is appropriate for a lesser frequency of testing and documents that determination. The risk of exposure and corresponding frequency of examination must be determined by following the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200.</p> <p>4. An employee with a documented history of a positive tuberculosis screening test is exempt from screening with skin tests or chest radiographs unless he develops symptoms suggestive of tuberculosis.</p> <p>5. A person who demonstrates a positive tuberculosis screening test administered pursuant to subsection 3 shall submit to a chest radiograph and medical evaluation for active tuberculosis.</p> <p>6. Counseling and preventive treatment must be offered to a person with a positive tuberculosis screening test in accordance with the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (g) of subsection 1 of NAC 441A.200.</p> <p>7. A medical facility shall maintain surveillance of employees for the development of pulmonary symptoms. A person with a history of tuberculosis or a positive tuberculosis screening test shall report promptly to the infection control specialist, if any, or to the director or other person in charge of the medical facility if the medical facility has not designated an infection control specialist, when any pulmonary symptoms develop. If symptoms of tuberculosis are present,</p>	H154			

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H154	Continued From page 5  the employee shall be evaluated for tuberculosis.  Based on record review, the facility failed to ensure that 7 of 14 employee files contained evidence the employees were screened as required (Employee #2, #3, #6, #9, #10, #13, and #14).  Severity: 2 Scope: 2	H154		
H169	449.791 Duties of Personnel  1. A registered nurse shall: (a) Provide nursing guidance and care to patients at home. (b) Evaluate the home for its suitability for the patient's care. (c) Teach the patient and those in the home who nurse him how his care is to be given. (d) Supervise and evaluate the patient's care on a continuing basis. (e) Provide necessary professional nursing care.  This Regulation is not met as evidenced by: Based on record review, policy review and interview, the agency failed to ensure that a registered nurse supervised the care provided by the home health aid for 3 of 12 patients, (Patient #1, #9 and #12).  1. Record review revealed lack of documented evidence that the registered nurse supervised the care provided by the home health aid every two weeks as provided in their policy.  Severity: 2 Scope: 2	H169		

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H184	Continued From page 6	H184			
H184	449.797 Contents of Clinical Records  Clinical records must contain: 1. The name, address and telephone number of hte person who will be notified in an emergency involving the patient. This Regulation is not met as evidenced by: Based on record review and interview, the agency failed to ensure patient files contained the name, address and telephone number of who to notify in an emergency involving the patient for 7 of 12 records reviewed. (Patient #6, #7, #8, #9, #10, #11, and #12)  Severity: 1 Scope: 3	H184			
H186	449.797 Contents of Clinical Records  Clinical records must contain: 3. A clinical summary from the hospital, skilled nursing facility or other health service facility from which the patient is transferred to the home health agency. This Regulation is not met as evidenced by: Based on record review and interview, the agency failed to ensure the record included a recent clinical summary from a hospital, skilled nursing facility or other health service facility for 5 of 12 patients, (Patient #3, #7, #8, #11 and #12).  Severity: 2 Scope: 2	H186			
H188	449.797 Contents of Clinical Records  Clinical records must contain: 5. A copy of: (a) The patient's durable power of attorney for heath care, if the patient has executed such a power of attorney pursuant to NRS 449.800 to	H188			

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H188	Continued From page 7  449.860, inclusive; and (b) A declaration governing the withholding or withdrawal of life-sustaining treatment, if the patient has executed such a declaration pursuant to NRS 449.600. This Regulation is not met as evidenced by: Based on record review and interview, the agency failed to ensure that the clinical records contained a copy of documentation of the patient's durable power of attorney for healthcare and the declaration stating their choice for the withholding or withdrawal of life sustaining treatment if such documents had been executed for 7 of 12 patients. (Patient #1, #2, #3, #4, #8, #9 and #12)  Severity: 2      Scope: 3	H188			
H191	449.797 Contents of Clinical Records  8. A written evaluation for services made at the time the patient is admitted for care. Regular written reevaluations for services and assessments of patients made on a continuing basis. This Regulation is not met as evidenced by: Based on record review and staff interview, the agency failed to ensure the registered nurse conducting the initial assessment, documented an open wound for 1 of 12 patients, (Patient #11). The agency also failed to ensure that concerns of the social worker for a patient to be seen by a dietitian, were communicated to the skilled nurse case manager who should have then followed through to make sure the patient's needs were met (Patient #9).  Severity: 2      Scope: 1	H191			

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H192	Continued From page 8	H192		
H192	449.797 Contents of Clinical Records  9. A report given to the attending physician, written or by phone, whenever unusual findings occur. A written progress note must be submitted the physician at least every 62 days. This Regulation is not met as evidenced by: Based on record review and interview, The agency failed to ensure that a nurse reported the patient's refusal of diabetic medications to the physician for 1 of 12 patients (Patient #7).  Severity: 2 Scope: 1	H192		
H196	449.800 Medical Orders  3. Orders must be specific regarding the level of care and the service given. 4. Medication orders must include: (a) The name of the drug. (b) The exact dosage in units, milligrams, grams or other measurements. (c) Frequency. (d) The duration of treatment. (e) The method of administration. (f) Any special precautions, including requests for doctor's orders for the use of adrenaline for possible anaphylaxis.  This Regulation is not met as evidenced by: Based on record review and interview, the agency failed to ensure the frequency of skilled nurse visits followed the plan of care for 5 of 12 patients, (Patient #6, #8, #9, #11 and #12).  Severity: 2 Scope: 2	H196		

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